

### Hik-ProConnect

#### **Convergent Security Service Solution**

Hik-ProConnect is a convergent, cloud-based security solution that helps manage services for your customers and expand your business by subscription offers.

You can monitor the system health status of your customers' sites – even resolving problems – remotely, using a simple and reliable platform.

Hik-ProConnect solution enables you to customize security solutions for customers with fully-converged Hikvision device, covering video, intrusion, access, intercom, and more.

- Easy to access with Portal and Mobile Client
- Centralized device management
- 24/7 continuous device status monitoring
- Multiple accounts with individual permissions
- Comprehensive device authority management mechanism
- Remote operation and maintenance capabilities for high quality and efficient services
- More efficient installation process
- Various cross-device linkage scenarios and timely pushing event and related videos to Hik-Connect Mobile Client
- Co-branding and brand promotion



## Hik-ProConnect Portal

General Supported Language Wizard Feedback	<ul> <li>English, Arabic, Brazilian Portuguese, Bulgarian, Croatian, Czech, Danish, Dutch, Estonian, Farsi, Finnish, French, German, Greek, Hebrew, Hungarian, Indonesian, Italian, Japanese, Kazakh, Korean, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Romanian, Russian, Serbian, Slovakian, Slovenian, Spanish, Swedish, Thai, Traditional Chinese, Turkish, Ukrainian, Uzbek, and Vietnamese.</li> <li>Guide user through the process of configurations and operations.</li> <li>Submit feedback information,</li> </ul>	Company Information	<ul> <li>Assign roles with different permissions, including Manage All Sites, Manage Assigned Site, Manage Account and Role, and Manage Company Information.</li> <li>Bind company Information, including company logo, business license number, VAT number, etc.</li> <li>Display company logo on the Hik- Connect Mobile Client for brand promotion.</li> <li>View comparison about the supported functions and manageable devices between</li> </ul>
recublick	including Installation and Deployment, Linkage Rule,		basic package and health monitoring package.
	<ul> <li>Maintenance, Company</li> <li>Management, Permission,</li> <li>Exception, and Other.</li> <li>The words, a picture, and email address can be used for reply.</li> </ul>	Home Page Contents	Include the banner, site overview, device overview, exception overview, frequently used functions, recently visited sites, employees in total, and
Demo	Experience general features of Hik- ProConnect without registering any accounts to promote further	Quick Entries	help. Go to the module directly via quick entries.
	registration, use and purchase for Hik- ProConnect.	Site Manageme Number of Sites	
Deployment	Global server deployment for accessing Hik-ProConnect more quickly and stably.	Manage Site	Add new/existing site, edit, and delete site. Different countries and regions are supported when adding new site,
System Require			including time zone and phone area
Operating System	Microsoft <sup>®</sup> Windows 7/8.1/10 (32-bit and 64-bit).	Invite Site Owner	<ul> <li>code.</li> <li>Invite end user as Site Owner by</li> </ul>
Web Browser	Internet Explorer 11 (32-bit and 64-bit) and above, and version of Firefox (32- bit and 64-bit) and Google Chrome (32-bit and 64-bit) released in the last half year.	invite Site Owner	email or phone number. The end user will receive the invitation email or message in email box or via short message with a download link of Hik-Connect
Account Manag	ement		Mobile Client, and can select
Employee Account	<ul> <li>Unlimited.</li> <li>Register Installer Admin account using email. When registering account, select to subscribe to marketing communications about</li> </ul>		<ul> <li>whether to accept the invitation via Hik-Connect Mobile Client.</li> <li>When inviting Site Owner, apply for permissions of site information management,</li> </ul>
	<ul> <li>Hik-ProConnect. You can unsubscribe at any time.</li> <li>Delete Installer Admin account.</li> <li>Edit basic information or change password for current account.</li> <li>Invite employee to register an</li> </ul>	Apply for Site	<ul> <li>configuration, and live view, and set validity period (1 to 8 hours, or permanent) for the permissions of configuration and live view.</li> <li>Site Owner can select whether to</li> </ul>
Role	<ul> <li>Installer account.</li> <li>Three default roles (including IT Manager, Site Manager, and Administrator) are supported.</li> <li>Manage roles and customize role.</li> </ul>	Authorization	<ul> <li>grant the authorization.</li> <li>Site Owner can select the devices, added in Hik-Connect Mobile Client, but not added and managed in the site, and</li> </ul>



5		<ul> <li>authorize the permissions of the devices to the Installer.</li> <li>The Installer can release the permissions of configuration and live view actively.</li> </ul>	Template	(including network camera, NVR/DVR, security control panel, access control device, video intercom device, and doorbell) in a site. Six pre-defined templates designed for
	Cancel	The end user can cancel the site		typical applications and used for
	Authorization	authorization.		flexible linkage rule configuration,
	Device Manager			including Intrusion, Forced Entry
	Device	Unlimited.		Alarm, Back to Home/Office, Away, Visitor Calling, and Perimeter Zone
	Supported Device	Network camera, NVR, DVR, access		Alarm.
	Туре	control device, security control panel, video intercom device, and doorbell.	Linkage Mode	The linkage of the device (if
	Cloud P2P	Support accessing device via Cloud		supported) will be triggered via
		P2P, applicable for different network		LAN in priority.
		environments.		<ul> <li>The linkage via Hik-ProConnect</li> </ul>
	Adding Mode	• Add one or multiple devices		Cloud is active in different
	U	detected by SADP.		networks.
		Add device by Hik-Connect	Linkage Schedule	Customize linkage schedule for
		service.		activating the linkage in specified time
		Add device by IP address or		and dates in each week.
		domain name.	Triggering Event	• For camera: Motion Detection,
		• Add device in a batch by entering		Face Detection, Intrusion, and
		device parameters in a		<ul> <li>Line Crossing Detection.</li> <li>For access control device:</li> </ul>
		predefined template.		Tampering Alarm.
		<ul> <li>Add a device to the site</li> </ul>		<ul> <li>For door linked to access control</li> </ul>
		authorized to an Installer and set permissions for Installer on Hik-		device: Door Opened
		Connect Mobile Client. After that		Abnormally.
		the Installer can manage this		• For door station: Calling.
		device on Hik-ProConnect.		• For area of security control
	Device Upgrade	Upgrade one or multiple devices		panel: Away Arming, Disarmed,
	201100 0 08.000	remotely.		Instant Zone Alarm, 24-Hour
		<ul> <li>Detect the compatibility of</li> </ul>		Annunciating Zone Alarm,
		devices' firmware versions with		Delayed Zone Alarm, Internal
		Hik-ProConnect when adding		Delayed Zone Alarm, Fire Alarm
		devices.		Zone Alarm, Perimeter Zone
	DDNS	For devices with invalid or old		Alarm, 24-Hour Silent Alarm Zone
		firmware version added by Hik-		Alarm, 24-Hour Auxiliary Zone
		Connect service, configure DDNS for		Alarm, 24-Hour Shock Alarm
		them to support Hik-ProConnect's		Zone Alarm, Sensor Tampered, and Stay Arming.
		functions properly, such as health		<ul> <li>For zone linked to security</li> </ul>
		monitoring, linkage rule, remote		control panel: Instant Zone
	· · · ·	configuration, etc.		Alarm, 24-Hour Annunciating
	Live View			Zone Alarm, Delayed Zone Alarm,
	Window Division	1/4/9/16-window division for live		Internal Delayed Zone Alarm, Fire
	Display Time	View.		Alarm Zone Alarm, Perimeter
	Display Time	Up to five minutes once for live view		Zone Alarm, 24-Hour Silent Alarm
	Supported	via Hik-Connect service. Capturing picture, recording, digital		Zone Alarm, 24-Hour Auxiliary
	Operations	zoom, audio control, PTZ control		Zone Alarm, 24-Hour Shock
	operations	(preset, zoom in/out, focus, iris, speed		Alarm Zone Alarm, and Sensor
		control, etc.), wiper, and switching		Tampered.
		image quality (high definition /		For doorbell: Calling.
		standard definition / fluent) are		<ul> <li>For camera linked to doorbell:</li> <li>DIR detection</li> </ul>
		supported during live view.	Linkago Action	PIR detection.
	Linkage	-	Linkage Action	Up to 10 linked devices and 128 linkage actions (including up to 4
	Device Type	Configure linkage rule for the devices		linkage actions of capturing and
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		rholl) in a cita
		rbell) in a site.
	-	pre-defined templates designed for
		cal applications and used for
		ble linkage rule configuration,
		uding Intrusion, Forced Entry
		m, Back to Home/Office, Away,
		or Calling, and Perimeter Zone
	Alar	
	•	The linkage of the device (if
		supported) will be triggered via
		LAN in priority.
	•	The linkage via Hik-ProConnect
		Cloud is active in different
		networks.
ıle		comize linkage schedule for
		vating the linkage in specified time
	and	dates in each week.
nt	•	For camera: Motion Detection,
		Face Detection, Intrusion, and
		Line Crossing Detection.
	•	For access control device:
		Tampering Alarm.
	•	For door linked to access control
		device: Door Opened
		Abnormally.
	•	For door station: Calling.
	•	For area of security control
		panel: Away Arming, Disarmed,
		Instant Zone Alarm, 24-Hour
		Annunciating Zone Alarm,
		Delayed Zone Alarm, Internal
		Delayed Zone Alarm, Fire Alarm
		Zone Alarm, Perimeter Zone
		Alarm, 24-Hour Silent Alarm Zone
		Alarm, 24-Hour Auxiliary Zone
		Alarm, 24-Hour Shock Alarm
		Zone Alarm, Sensor Tampered,
		and Stay Arming.
	•	For zone linked to security
		control panel: Instant Zone
		Alarm, 24-Hour Annunciating
		Zone Alarm, Delayed Zone Alarm,

	control panel: Instant Zone
	Alarm, 24-Hour Annunciating
	Zone Alarm, Delayed Zone Alarm,
	Internal Delayed Zone Alarm, Fire
	Alarm Zone Alarm, Perimeter
	Zone Alarm, 24-Hour Silent Alarm
	Zone Alarm, 24-Hour Auxiliary
	Zone Alarm, 24-Hour Shock
	Alarm Zone Alarm, and Sensor
	Tampered.
•	For doorbell: Calling.

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or camera linked to doorbell:
IR detection.
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0 linked devices and 128
actions (including up to 4
actions of capturing and
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		<ul> <li>recording) are supported.</li> <li>For camera: Capture, Recording, Call Preset, Call Patrol, Call Pattern, Arm, Disarm, Enable Privacy Mask, and Disable Privacy Mask.</li> <li>For alarm output: Alarm Output.</li> <li>For door linked to access control device: Open Door, Remain Open, and Remain Closed.</li> <li>For area of security control panel: Stay Arm, Away Arm, and Disarm.</li> <li>For door station: Open Door.</li> <li>For alarm input: Arm Alarm Input and Disarm Alarm Input.</li> </ul>
	Enable/Disable Linkage Rule	Enable or disable linkage rule to allow the linkage rule to be active or inactive (if abnormal).
	Health Status	
	Locate Device	<ul> <li>According to device types, locate the abnormal device(s) quickly.</li> <li>Search device by entering keywords.</li> </ul>
-	Status Display	Show device list of each site and status information. Refresh status for the first time login and entering Health Status page.
	Automatically Inspect	Inspect the working status of the devices automatically and display the last inspected time.
-	Manually Inspect	Inspect the status information of the devices manually.
	Remote Configuration	Remotely configure device parameters.
	Status of Encoding Device	Show status information, including network status, storage status of HDD or SD card, IP channel status of NVR, S.M.A.R.T. information of HDD, overwritten recording status, HDD usage, etc.
	Status of Security Control Panel	Show status information, including network status, low battery, mobile network/wireless network/wired network/disconnected, and remaining battery power.
-	Status of Access Control Device	Show network status.
-	Status of Video Intercom Device	Show network status.
	Status of Doorbell	Show network status and SD Card status.
	Exception Rule	
	Exception Type	<ul> <li>Device Exception: Offline (duration configurable), SD Card Full, SD Card Error, HDD Full, HDD Error, No HDD, Invalid Property</li> </ul>

	of HDD, Abnormal HDD Temperature, HDD Self-Test Exception, HDD All-Test Exception, Weak Wi-Fi Signal, No Network Connection, Low Battery, Network Exception, and Zone Tampered. • Channel Exception: Offline (duration configurable), Low Battery, Network Exception, Weak Signal for Connecting, Zone Tampered, and Video Loss.
Received by	Portal, Mobile, and Email.
Recipient	Site Manager (by default), or Installer Admin.
Time	Receive the exception always or in
	specified time and dates in each week.
Batch	Enable or set exception rules in a
Configuration	batch.
Copy Rule	Copy rule settings to other devices or
	channels.
Exception Center	•
Notification	Up to 7 days.
<b>Retention Days</b>	
Real-Time Display	Display the exceptions of devices in all sites or assigned site(s) in real time, including time, site name, source, exception type, Site Owner, etc.
Filter Exception	Filter the exceptions by exception type, time period, and source.
Open in New	Open a new window of the browser to
Window	view the Exception Center.
Export Records	Export exception records in CSV, Excel,
	or PDF format.
Logs	
Log Retention Days	Up to 90 days.
Log Search	Search operation logs by operator and
-	time.
Log Information	Including operator, operating time,
	client, site, target, result, etc.
Security	
Channel	HTTPS and TLS/SSL are used to ensure
Encryption	the security of the transmission process.
Signal Encryption	AES 128 and RSA are used to ensure the security of data content.
Protection Against	Once the platform discovers account-
Account Attacks	hacking attacks, it will ban IPs.
Verification Code	Ensure the security of streaming
Encryption	during remote preview and download.
P2P	
r' <b>∠r</b>	Establish secure link without port
	mapping and avoid exposing ports to
	the public network.
Unique Serial Number	The unique serial number can only be bound by one account to prevent the device from being added by an



_		attacker.		area: Away Arming Disarmod
	AX Pro Compatible			area: Away Arming, Disarmed, Instant Zone Alarm, 24-Hour Annunciating Zone Alarm,
	•	<ul> <li>Set Wi-Fi parameters and GPRS/3G/4G network parameters.</li> <li>Set Entry Delay duration and Exit Delay duration for area.</li> <li>Set arming/disarming schedule for area. You can set weekend exception and holiday exception for the schedule.</li> <li>Set ARC parameters.</li> <li>Link network camera and set stream parameters.</li> </ul>		Delayed Zone Alarm, Internal Delayed Zone Alarm, Fire Alarm Zone Alarm, Perimeter Zone Alarm, 24-Hour Silent Alarm Zone Alarm, 24-Hour Auxiliary Zone Alarm, 24-Hour Shock Alarm Zone Alarm, Sensor Tampered, Stay Arming, Area Follow Zone Alarm, Area Panic Zone Alarm, Area Gas Zone Alarm, Area Medical Zone Alarm, and Area Timeout Zone Alarm.
	Remote de Maintenance	<ul> <li>Reboot device.</li> <li>Configure device parameters remotely.</li> <li>Upgrade device.</li> <li>Switch device language.</li> <li>Search logs by event type, time, etc.</li> <li>Perform arming and disarming.</li> </ul>		<ul> <li>The triggering event types for zone: Instant Zone Alarm, 24- Hour Annunciating Zone Alarm, Delayed Zone Alarm, Internal Delayed Zone Alarm, Fire Alarm Zone Alarm, Perimeter Zone Alarm, 24-Hour Silent Alarm Zone Alarm, 24-Hour Auxiliary Zone</li> </ul>
	User de la construction de la co	<ul> <li>User management system compliant with EN50131 standards for avoiding second login.</li> <li>Card management, including adding card, deleting card, setting card type (e.g., patrol card), and linking area with card.</li> </ul>		<ul> <li>Alarm, 24-Hour Shock Alarm</li> <li>Zone Alarm, Sensor Tampered,</li> <li>Bypass Restored, Follow Zone</li> <li>Alarm, Panic Zone Alarm, Gas</li> <li>Zone Alarm, Medical Zone Alarm,</li> <li>and Timeout Zone Alarm.</li> <li>Linkage actions: Stay Arming,</li> <li>Away Arming, and Disarm.</li> </ul>
		Check the health status of the devices remotely (including network status, battery, signal strength, ARC connection status, peripherals status, RF signal strength, chassis status, and average wireless noise), and export a	Exception Center	The Installers can check the received notifications in Exception Center (including offline, zone tampered, weak Wi-Fi signal, low battery, etc.) and take timely actions.
	1	report showing the results: Pass or Not Pass.		

Linkage

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The triggering event types for



# Hik-ProConnect Mobile Client

General		Contents	Include the shortcut, banner, site overview, exception	
Portuguese, Bulgaria Czech, Danish, Dutch Farsi, Finnish, French	English, Arabic, Brazilian Portuguese, Bulgarian, Croatian, Czech, Danish, Dutch, Estonian, Farsi, Finnish, French, German, Greek, Hebrew, Hungarian,	Quick Entries	overview, and recently visited sites. Go to the module directly via quick entries.	
	Indonesian, Italian, Japanese,	Site Management	4	
	Kazakh, Korean, Latvian,	Number of Sites	Unlimited.	
	Lithuanian, Norwegian, Polish,	Manage Site	Add new/existing site, edit, and	
	Portuguese, Romanian, Russian, Serbian, Slovakian, Slovenian, Spanish, Swedish, Thai, Traditional Chinese, Turkish,		delete site. Different countries and regions are supported wher adding new site, including time zone and phone area code.	
	Ukrainian, Uzbek, and	Invite Site Owner	Invite end user as Site	
	Vietnamese.		Owner by email or phone	
Feedback	<ul> <li>Submit feedback information, including Installation and Deployment, Linkage Rule, Maintenance, Company Management, Permission, Exception and Other.</li> <li>The words, a picture, and email address can be used for reply.</li> </ul>		number. The end user will receive the invitation ema or message in email box o via short message with a download link of Hik- Connect Mobile Client, an can select whether to accept the invitation via Hik-Connect Mobile Client • When inviting Site Owner,	
Deployment	<ul> <li>Global server deployment for accessing Hik- ProConnect more quickly and stably.</li> </ul>		apply for permissions of site information management, configuration, and live	
System Requirement	S		view, and set validity	
iOS	iOS 10 or later versions (since iPhone 6 or iPad Air).		period (1 to 8 hours, or permanent) for the	
Android	Android 5.0 or later versions. * The latest version of Hik- ProConnect Mobile Client can be		permissions of configuration and live view.	
	detected and you can select whether to upgrade it when a prompt pops up.	Apply for Site Authorization	<ul> <li>Site Owner can select whether to grant the authorization.</li> </ul>	
Account Managemer			• Site Owner can select the	
Account	<ul> <li>Register Installer Admin account using email. When registering account, select to subscribe to marketing communications about Hik-ProConnect. You can unsubscribe at any time via Hik-ProConnect Portal.</li> <li>Change password for</li> </ul>		<ul> <li>devices, added in Hik- Connect Mobile Client, but not added and managed in the site, and authorize the permissions of the devices to the Installer.</li> <li>The Installer can release the permissions of configuration and live view actively.</li> </ul>	
Company Information	current account.	Cancel Authorization	The end user can cancel the site	
Company Information	including company logo,	Device Management	authorization.	
	business license number, VAT number, etc.	Number of Devices	Unlimited.	
Home Page	,	Supported Device Type	Network camera, NVR, DVR, access control device, security	



	control panel, video intercom		Visitor Calling, and Perimeter
Cloud P2P	device, and doorbell. Support accessing device via Cloud P2P, applicable for different network environments.	Linkage Mode	Zone Alarm. • The linkage of the device (if supported) will be triggered via LAN in priority.
Adding Mode	<ul> <li>Add a device by scanning QR code.</li> <li>Add a device by Hik-</li> </ul>		<ul> <li>The linkage via Hik- ProConnect Cloud is active in different networks.</li> </ul>
	<ul> <li>Connect service.</li> <li>Add a device by IP address or domain name.</li> <li>Connect wired offline</li> </ul>	Linkage Schedule	Customize linkage schedule for activating the linkage in specified time and dates in each week.
	device to network by setting AP.	Triggering Event	<ul> <li>For camera: Motion Detection, Face Detection,</li> </ul>
Device Upgrade	<ul> <li>Upgrade device remotely.</li> <li>Detect the compatibility of devices' firmware versions with Hik-ProConnect when adding devices.</li> </ul>		<ul> <li>Intrusion, and Line</li> <li>Crossing Detection.</li> <li>For access control device: Tampering Alarm.</li> <li>For door linked to access</li> </ul>
DDNS	For devices with invalid or old firmware version added by Hik- Connect service, configure DDNS for them to support Hik- ProConnect's functions properly, such as health monitoring, linkage rule, remote configuration, etc.		<ul> <li>control device: Opening Door Abnormally.</li> <li>For door station: Calling.</li> <li>For area of security control panel: Away Arming, Disarmed, Instant Zone Alarm, 24-Hour Annunciating Zone Alarm,</li> </ul>
Remote Configuration	Configure the parameters of network camera / NVR / DVR remotely, including video/audio parameters, event settings, storage settings, image parameters, etc.		Delayed Zone Alarm, Internal Delayed Zone Alarm, Fire Alarm Zone Alarm, Perimeter Zone Alarm, 24-Hour Silent Alarm Zone Alarm, 24-Hour
Live View			Auxiliary Zone Alarm, 24-
Window Division	1-window division for live view.		Hour Shock Alarm Zone
Display Time	Up to five minutes once for live view via Hik-Connect service.		Alarm, Sensor Tampered, and Stay Arming.
Supported Operations	PTZ control (preset, zoom in/out, focus, iris, speed control, etc.), wiper, and switching image quality ((high definition / standard definition / fluent)) are supported during live view.		<ul> <li>For zone linked to security control panel: Instant Zone Alarm, 24-Hour Annunciating Zone Alarm, Delayed Zone Alarm, Internal Delayed Zone</li> </ul>
Linkage			Alarm, Fire Alarm Zone
Device Type	Configure linkage rule for the devices (including network camera, NVR, DVR, access control device, security control panel, video intercom device, and doorbell) in a site.		Alarm, Perimeter Zone Alarm, 24-Hour Silent Alarm Zone Alarm, 24-Hour Auxiliary Zone Alarm, 24- Hour Shock Alarm Zone Alarm, and Sensor
Template	Six pre-defined templates designed for typical applications and used for flexible linkage rule configuration, including		<ul> <li>Tampered.</li> <li>For doorbell: Tampering Alarm.</li> <li>For camera linked to doorbell: PIR detection.</li> </ul>
	Intrusion, Forced Entry Alarm, Back to Home/Office, Away,	Linkage Action	Up to 10 linked devices and 128 linkage actions (including up to



	4 linkage actions of capturing	Day
	<ul> <li>and recording) are supported.</li> <li>For camera: Capture, Recording, Preset, Patrol, Pattern, Arm, Disarm, Enable Privacy Mask,</li> </ul>	Real
	<ul> <li>Disable Privacy Mask.</li> <li>For alarm output: Alarm Output.</li> </ul>	Filte
	<ul> <li>For door linked to access control device: Open Door, Remain Open, and Remain</li> </ul>	Ope
	Closed.	Sec
	<ul> <li>For area of security control panel: Stay Arming, Away Arming, and Disarm.</li> </ul>	Chai
	For door station: Open Door.	Sign
	<ul> <li>For alarm input: Arm Alarm Input and Disarm Alarm</li> </ul>	
	Input.	Prot Acco
Enable/Disable Linkage	Enable or disable linkage rule to	ALL
Rule	allow the linkage rule to be	Veri
Exception	active or inactive (if abnormal).	Encr
Exception Type	• Device Exception: Offline	P2P
	(duration configurable), SD Card Full, SD Card Error, HDD Full, HDD Error, No	
	HDD, Invalid Property of HDD, Abnormal HDD Temperature, HDD Self- Test Exception, HDD All-	Unic
	Test Exception, Weak Wi-Fi	AX
	Signal, No Network Connection, Low Battery,	Devi
	Network Exception, and Zone Tampered.	
	<ul> <li>Channel Exception: Offline</li> </ul>	
	(duration configurable),	
	Low Battery, Network	
	Exception, Weak Signal for Connecting, Zone	
	Tampered, and Video Loss.	
Received by	Portal, Mobile, and Email.	
Recipient	Site Manager (by default), or	
	Installer Admin.	
Time	Receive the exception	
	notifications always or in specified time and dates in each	
	week	
Batch Configuration	Enable or set exception rules in	
	a batch.	
Copy Rule	Copy rule settings to other	
Fundation Co. 1	devices or channels.	
Exception Center		
Notification Retention	Up to 7 days.	

Davs	
Days Real-Time Display	Display the exceptions of the
	devices in all sites or assigned
	site(s) in real time, including
	time, site name, source,
	exception type, Site Owner, etc.
Filter Exception	Filter the exceptions by
	exception type, time period, and
	source.
Open in New Window	Open a new window of the browser to view the Exception Center.
Security	
Channel Encryption	HTTPS and TLS/SSL are used to
	ensure the security of the
	transmission process.
Signal Encryption	AES 128 and RSA are used to
	ensure the security of data
	content.
Protection Against	Once the platform discovers
Account Attacks	account-hacking attacks, it will
	ban IPs.
Verification Code	Ensure the security of streaming
Encryption	during remote preview and
	download.
P2P	Establish secure link without
	port mapping and avoid
	exposing ports to the public
	network.
Unique Serial Number	The unique serial number can
	only be bound by one account
	to prevent the device from being added by an attacker.
AV Dro Compatible	being added by an attacker.
AX Pro Compatible	a Decet AV Dre
Device Settings	Reset AX Pro.     Set Wi Einparameters and
	<ul> <li>Set Wi-Fi parameters and CDBS /2C /4C patwork</li> </ul>
	GPRS/3G/4G network parameters.
	<ul> <li>Set Entry Delay duration</li> </ul>
	and Exit Delay duration for
	area.
	<ul> <li>Set arming/disarming</li> </ul>
	schedule for area. You can
	set weekend and holiday
	exception for the schedule.
	<ul> <li>Set ARC parameters.</li> </ul>
	<ul> <li>Link network camera and</li> </ul>
	set stream type.
	<ul> <li>Scan QR code to add</li> </ul>
	wireless detectors and
	peripherals, and set
	related parameters,
	including door magnetic
	detector, door magnetic
	and shock detector,
	infrared detector, dual-
	technology detector, water



	leak detector, panic		Stay Arming, Area Follow
	button, PIRCAM detector,		Zone Alarm, Area Panic
	smoke detector, siren,		Zone Alarm, Area Gas Zone
	relay output, wireless		Alarm, Area Medical Zone
	keypad, wireless repeater,		Alarm, and Area Timeout
	wireless card reader, etc.		Zone Alarm.
Remote Maintenance	Reboot device.		• The triggering event types
	Configure device		for zone: Instant Zone
	parameters remotely.		Alarm, 24-Hour
	• Upgrade device.		Annunciating Zone Alarm,
	• Switch device language.		Delayed Zone Alarm,
	<ul> <li>Perform arming and</li> </ul>		Internal Delayed Zone
	disarming.		Alarm, Fire Alarm Zone
User Management	User management system		Alarm, Perimeter Zone
5	compliant with EN50131		Alarm, 24-Hour Silent
	standards for avoiding		Alarm Zone Alarm, 24-Hou
	second login.		Auxiliary Zone Alarm, 24-
	<ul> <li>Card management,</li> </ul>		Hour Shock Alarm Zone
	including adding card,		Alarm, Sensor Tampered,
	deleting card, setting card		Bypass Restored, Follow
	type (e.g., patrol card), and		Zone Alarm, Panic Zone
	linking area with card.		Alarm, Gas Zone Alarm,
Linkage	The triggering event types		Medical Zone Alarm, and
Linkage	for area: Away Arming,		Timeout Zone Alarm.
	Disarmed, Instant Zone		<ul> <li>Linkage actions: Stay</li> </ul>
	Alarm, 24-Hour		Arming, Away Arming, and
	Annunciating Zone Alarm,		Disarm.
	Delayed Zone Alarm,	Exception Center	The Installers can check the
	Internal Delayed Zone	Exception center	received notifications in
	Alarm, Fire Alarm Zone		Exception Center (including
			offline, zone tampered, weak
	Alarm, Perimeter Zone		Wi-Fi signal, low battery, etc.)
	Alarm, 24-Hour Silent		
	Alarm Zone Alarm, 24-Hour		and take timely actions.
	Auxiliary Zone Alarm, 24-		
	Hour Shock Alarm Zone		
	Alarm, Sensor Tampered,		



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